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**SS/BSN-4/NSE/08-18**

**2 0 1 8**

( August )

**MANAGEMENT OF NURSING SERVICES  
& EDUCATION**

*Full Marks : 75*

*Time : 3 hours*

*The figures in the margin indicate full marks  
for the questions*

Answer **all** questions

1. Write in detail : 2+7+6=15  
(a) Define management  
(b) What are the principles to be followed by a nurse in managing her activities?  
(c) Describe the functions of a nurse manager in a hospital setting.
2. Answer the following : 2+6+7=15  
(a) Define quality assurance.

( Turn Over )

( 2 )

(b) Enumerate the qualities of a good nurse manager.

(c) Describe the quality assurance process.

3. Write the following : 2+8+5=15

(a) Define leadership.

(b) Write briefly about various types of leadership styles.

(c) Explain the need for effective leadership in nursing.

4. Answer the following : 5+5+5=15

(a) Enlist the objectives of In-service education.

(b) Discuss the areas of In-service Education for nursing personnel.

(c) How does the In-service Education help in providing quality nursing care?

5. Write short notes on : (*any three*) 5×3=15

(a) Inventory control methods

(b) Legal and Ethical aspects in nursing.

(c) Patient Assignment system.

(d) Techniques of Supervision.

(e) Organizational chart.

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